December 1, 2014

All Aboard: eSERS Portal Upgrade

As you know, we are in the process of upgrading eSERS. Because most of your interactions with SERS are going to be performed through the new eSERS employer portal, we are preparing you for this transition with a variety of tools.

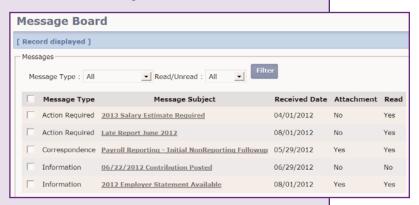
The new eSERS will offer a message board. Easily accessed from the eSERS portal, important communications will be posted there. From the message board, you will be able see what specific action is required, including if correspondence or additional information is needed. You also will be able to see the date a submission was received as well as if it had been read.

The new eSERS portal will look like this:



To access messages posted on your message board, click word "Messages" next to the letter icon.

The actual message board will look like this:



Through the eSERS Hotline, we will continue introducing you to more exciting features as the eSERS upgrade moves toward its full incorporation. If you have any questions, email Employer Services at employerservices@ohsers.org or call us toll-free at 877-213-0861.

Wanted: Technical Contact Information

If you have not done so already, please send us contact information for your technical personnel. Please email it to us at employerservices@ohsers.org or call us toll-free at 877-213-0861.

In the next few months, we will send file specifications, and we want as many technical contacts as possible to receive these documents.

