



The New eSERS: Your Hotline to SERS

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SUMMER
2015

eSERS Upgrade

As the electronic reporting system for SERS' employers, eSERS provides you with an efficient way to submit and view financial and employee information online.

In an effort to better serve you, we are in the process of upgrading eSERS with new enhancements. The eSERS upgrade corresponds with general upgrades being made to SERS' internal and external computer systems.

Because almost all employer interactions with SERS will be performed through this new eSERS portal, we will be preparing you for this transition with a periodic publication discussing eSERS' new features and how to use them.

Training classes will begin in the spring. A mock-up version of the new eSERS will be available for testing and familiarization shortly thereafter.

In addition to the current eSERS applications, the new eSERS will enable you to:

- Correct Member Enrollment and Contribution Files online in real time
- Look up prior Contribution Files to see exactly what you submitted to SERS
- Complete a Wage Certification
- Submit a Death Notification
- Maintain Contact Information
- Maintain Payroll Schedules
- Access an ERI Cost Calculator
- View current ERI Plans
- View current SCP Payroll Deduction Plans

The new eSERS also will offer a Bulletin Board where important communications will be posted.

Because some of the modifications to eSERS may require technical changes in addition to operational changes at your district, please send Employer Services the contact information for your lead technical staff. We will add them to our distribution list.

Watch your email for future correspondence regarding the new eSERS upgrade.

In the meantime, if you have questions, email Employer Services at employerservices@ohsers.org or call us at 877-213-0861. ■